

IL-NET National Training and Technical Assistance Center for Independent Living



Independent Living Research Utilization

www.ilru.org

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Technology Options During the COVID-19 Pandemic: A Q&A Session for CILs and SILCs

Moderators:

**Tim Fuchs
Richard Petty, MBA**

Panelists:

**Dawn Bentley
Kimberly Tissot**

April 21, 2020

Welcome and Housekeeping

- Use Q&A feature to submit questions by entering your question into the Q&A tab on the main screen of the webinar.
- URL to Streamtext: <https://www.streamtext.net/player?event=NCIL>
- Captioning will also be available by opening the CC tab on the main screen of the webinar.
- Due to high number of attendees, please refrain from using the “Raise Hand” option for those on the phone with no other way to ask a question.
- At the end of the webinar, a link to an evaluation survey will appear on your screen. We'll be very grateful if you will take those few moments to complete the evaluation.

Meet the Moderators

- Tim Fuchs
- Richard Petty

Meet the Panelists

- Dawn Bentley
- Kimberly Tissot

Platform Accessibility Comparison

Platform Name	Integrated captioning	StreamText Used	Instructions and Notes
Adobe Connect	Yes	Yes	https://streamtext.zendesk.com/hc/en-us/articles/210923003
Big Blue Button	Yes	No	https://www.youtube.com/watch?time_continue=1&v=feC_zm1y3N4
BlackBoard Collaborate	Yes	No	
Facebook	Yes	No	Encoder required
Google Hangouts	No	N/A	Captions can be viewed using our captioning page URL in a second window (streamtext)
GoToMeeting/GoToWebinar	No	N/A	Captions can be viewed using our captioning page URL in a second window (streamtext)
Microsoft Teams	No	No	Microsoft Teams does not allow embedded captions. They only have automatic speech recognition, but not real live accurate captions.
Skype	No	N/A	Captions can be viewed using our captioning page URL in a second window (streamtext)
WebEx	Yes	No/Yes	Two methods: Closed Captioning - Keyboard Macro or Steno Keys or through Media Player/StreamText
Youseeu	Yes	No	Keyboard Macro or Steno Keys
YouTube	Yes	No/Yes	Two methods: Direct connection through captioning software or through StreamText link (streamtext)
Zoom	Yes	No	https://support.zoom.us/hc/en-us/articles/207279736-Getting-Started-with-Closed-Captioning

**Aside from telephone and email,
what technology are you currently
using to connect with consumers
and maintain your programs?**

How has your CIL made sure that you're meeting the technology needs of consumers?

How have you overcome the technological barriers of consumers – whether due to cost, accessibility, or just technical knowledge?

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Questions & Discussion

What technology are you and your staff using to communicate, share files, and keep your work moving ahead as normally as possible?

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Are there any specific accessibility issues where you've had problems or found a breakthrough?

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Questions & Discussion

Final Questions and Evaluation Survey

Any final questions?

Directly following the webinar, you will see a short evaluation survey to complete on your screen. We appreciate your feedback!

https://usu.co1.qualtrics.com/jfe/form/SV_5vTNdRLII2I72rb

Additional Questions

- If you have additional questions after the webinar, or if your question wasn't answered during the Q&A session, please email us at ilru@ilru.org.

ILRU's IL-NET Attribution

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